



Spoken English

Training Course

With

Elegant Professional Management

Dev. Training Center





Training Course Outlines

MODULE 1: Introduction & Icebreaker

- Course orientation and goals
- Self-introduction practice
- Icebreaker activity: "Two Truths and a Lie"
- Group discussion: "Why do we need English in Dubai?"

MODULE 2: Conversational English – Everyday Communication

Topics:

- Making small talk
- Starting and ending a conversation
- Talking about yourself, hobbies, family, daily routine
- Asking and giving opinions
- Expressing agreement/disagreement

Activities:

- Role-plays (at the metro, supermarket, coffee shop)
- Pair practice: casual and polite conversations

MODULE 3: Grammar in Use – Intermediate Structures

Grammar Focus:

- Present perfect vs. past simple
- Future forms: will, going to, present continuous
- Modal verbs: should, could, might, must, have to
- Conditionals (Zero, First)
- Question tags, reported speech



Activities:

- Sentence correction
- Grammar games & dialogues
- Gap-fill exercises

MODULE 4: Vocabulary Building & Phrases

Focus Areas:

- Vocabulary for work, shopping, travel, health
- Useful everyday phrases & collocations
- Idioms and expressions (e.g., "hit the nail on the head", "under the weather")
- Word families and suffixes/prefixes

Activities:

- Vocabulary puzzles & word maps
- Phrase flashcards
- Dialogue creation using idioms

MODULE 5: Sentence Structures & Fluency Practice

Focus:

- Sentence types: simple, compound, complex
- Question formation techniques
- Polite requests, suggestions, offers
- Improving fluency using connectors

Activities:

- Rearranging jumbled sentences
- Sentence transformation exercises
- Story-building in groups



MODULE 6: Pronunciation & Accent Clarity

Focus:

- Word stress and sentence stress
- Intonation and rhythm
- Common mispronounced words in UAE context
- Sounds of English (minimal pairs, e.g., ship/sheep)

Activities:

- Listen and repeat drills
- Tongue twisters
- Shadowing audio exercises
- Peer feedback sessions

MODULE 7: English for Different Fields

Customized English Practice:

- **Customer service English** (greeting customers, handling complaints)
- **Workplace English** (emails, meetings, office conversation)
- **Hospitality English** (reception, housekeeping, F&B interactions)
- **Retail English** (explaining products, closing sales)
- **Healthcare support English** (basic patient interaction)

Activities:

- Field-based role-plays
- Scenario-based dialogues
- Vocabulary matching per industry



MODULE 8: Communication Activities & Review

- Group presentation: “Talk about a place or service in Dubai”
- Pronunciation and grammar recap games
- Practice interviews or phone conversations
- Feedback, Q&A, and course wrap-up
- Fluency assessment and certificate distribution (optional)

Supplementary Materials

- Daily expressions handout
- Audio files for pronunciation practice
- Industry-specific vocabulary sheets
- Short videos for listening comprehension

Why Choose Elegant Training Center?

- Renowned for Excellence in Education & Training
- Expert Faculty with Extensive Industry Experience
- State-of-the-Art Training Facilities in Dubai
- Internationally Recognized Certification
- Supportive and Interactive Learning Environment